In Need of a Healthy Makeover?

C-stores can do a better job of satisfying the wants of health-conscious shoppers

Convenience stores have long been viewed as a 24/7 haven to satisfy those cravings for a sweet treat, salty snack or fried food at any time of the day. But that doesn't mean c-store shoppers aren't interested in healthy and better-for-you foods and beverages. The 2023 Convenience Store News Realities of the Aisle Study, which surveyed 1,500 consumers who shop a c-store at least once a month, uncovered the following insights:



61%

of convenience store shoppers agree with the statement:

"I am health



This percentage is even higher among millennial c-store shoppers, reaching 65%.

Satisfaction With Selection of Healthy/Better-For-You Foods at Convenience Stores

Among those c-store shoppers who identify as health conscious, 22% say they are not at all or not very satisfied with the current selection of healthy food and beverages available at convenience stores.

This number jumped 7 points year over year.



38% Extremely/very satisfied

41% Somewhat satisfied

22% Not very/not at all satisfied



Boomers are the least satisfied, while millennials are the most satisfied.

The Most Important Aspects of Better-for-You Food & Beverages

Leading the list of concerns/interest for health-conscious shoppers is product freshness.

38% Fresh
29% Sugar
25% Protein
25% Calories
23% All natural
19% Ingredients I can understand and pronounce
19% Sodium
18% Caffeine
16% Carbohydrates
14% Non-GMO
14% Fat
13% Nonprocessed
12% Artificial sweetners
11% Artificial flavors
11% Locally sourced/produced
9% Clean label
9% Antibiotics
7% Functional/vitamin-enhanced
7% Growth hormones
6% Gluten
5% Vegan/plant-based



Product attributes that saw a rise in concern/interest year over year are sugar, calories, sodium, caffeine, non-GMO and artificial flavors.



Product attributes that saw a decline in concern/interest year over year are all natural, locally sourced/produced, clean label, and ingredients I can understand and pronounce.